



**FIBCO**  
FAMILY SERVICES INC.

**2021 Impact Report**

Dear Friends of FIBCO,  
FIBCO had a successful year considering the challenges we have all faced this year. Through the tireless support and dedication of our volunteers, staff, donors, and Board members, we served the underserved community of the homeless, elderly, and physically and emotionally disabled. In addition, FIBCO facilitated several healthcare access events to bring awareness and access to the importance of the COVID-19 vaccine and many other health topics affecting marginalized communities. We appreciate the support we have received from all partners and look forward to continuing working together to make a greater impact in our community.



We are delighted to share that we have upgraded our organization's public and digital image. We are bolder and more mobile in expanding our services and reaching the Phoenix metro area. In addition, it will enhance our ability to provide programs and services and communicate directly with our many constituents, clients, supporters, and funders. Our brand image has changed but our mission and commitment to serve the underserved remains.

The Board of Directors volunteered over 750 hours in both "hands-on" and "minds-on" hours to FIBCO during 2021. In addition to the other volunteer hours (2,690) mentioned above and additional administrative staff volunteer hours, FIBCO is thankful for nearly 3,400 volunteer hours donated to FIBCO during 2021.

We finished 2021 financially sound and with a positive outlook for our fiscal future. We are excited about the promise and possibilities for FIBCO and, therefore, for the community we serve as we continue to restructure with new, improved service delivery in 2022 and beyond. The Board also wishes to be humbly clear that FIBCO still needs your support to sustain and grow its mission to serve.

Despite challenges, and because of God through you and others, FIBCO is moving forward and will get stronger and continue "Meeting the Needs of Our Community" in 2022 and beyond.

*Thank you for your support. Blessings to you and yours,*  
Chiquita Taylor  
Executive Director

## HEALTHCARE ACCESS

We kicked off the year with our Virtual Health Fair, where 180 participants had access to educational information covering COVID-19, heart health, diabetes, oral health, mental health, and many more. We also hosted the following events throughout the year:

- › **COVID-19 Vaccinations- 5 events; 886 participants received their vaccine**
- › **COVID-19 Testing- 2 events; 510 participants took tests**
- › **Health Screening Events - 2 events; 66 participants**
- › **Health Education/Awareness- 1 event; 79 participants**

Through partnerships with various organizations, a total of **1,721 individuals were impacted by COVID-19 testing, vaccinations, education, health screenings, and healthcare access**. If you'd like to access some of the material presented at these events, please visit our website ([www.fibco.org](http://www.fibco.org)) for event recordings and resources.



## CLOTHING

Due to COVID-19, we temporarily suspended our services at the beginning of the year. Through careful planning and adjusting the way we provide services, we safely reopened in March.

**886**

COVID-19  
Vaccinations

**145**

Health  
education  
screenings

**62**

Individuals received  
immigration  
case management  
support

**1,290**

Bags of  
fresh produce

**75**

Blankets  
distributed



## FOOD DISTRIBUTION

Under the leadership of Dorothy Adams and the assistance of FIBCO Mobile Coordinator- Alix Judkins, we provided the following:

### *FIBCO Mobile (community-based distribution)*

- > 26 Events
- > 1673 Boxes Distributed
- > 1290 Bags of Fresh Produce
- > 4,717 Individuals Served

### *On-site distribution*

- > 7,220 Individuals & Families Served

We are incredibly thankful to our **volunteers for dedicating 2,690 hours of their time**, talent, and treasure to support our mission!



## PAAACs (Preserving Our African/African – American Connections)

Under the leadership of Pastor Mbaya Barampunde, we have provided the following services:

- > **Transportation Services: 96 individuals**
- > **Family Reunification: 27 families**
- > **Employment Assistance: 123 individuals**
- > **Benefits Assistance: 111 families**
- > **Benevolence Assistance: 7 individuals**
- > **Immigration Case Mmanagement Support: 62 individuals**

## AFFORDABLE HOUSING:

Through our twelve properties, FIBCO provided “home building” opportunities for over 100 people. We remain at capacity with a lengthy waitlist and operate under third-party management through Biltmore Properties Inc. All residents are low-income and might otherwise be homeless if we did not offer this program.

It has been over a year since we formed our partnership with The House That Love Built (THTLB) as our tenant partner at the legacy Ujima House. They are successfully operating to help young women in transition.



**189**

Emergency food boxes distributed

**7,220**

Meals served to individual families

**1,766**

Articles of clothing distributed

**245**

Pairs of shoes distributed

**426**

Immigrant families & individuals served

**OUR MISSION:** To provide people with knowledge, skills and support to transform and empower their lives.

**OUR VISION:** A community where people are embraced and empowered to realize their full potential.

**OUR VALUES:**

**SERVICE:** We seek to be of benefit to our stakeholders and the population we serve.

**RESPECT:** We treat all people with utmost respect.

**INTEGRITY:** We strive to be without reproach and conduct our business with the greatest sense of responsibility, accountability and transparency.

**EMPOWERMENT:** We build the capacity of the people we serve to become self - reliant and to emancipate them from their limitations.

**DIVERSITY/INCLUSION:** We engage and serve all people in our community irrespective of their backgrounds.

**BOARD OF DIRECTORS**

- Dr. Warren H. Stewart, Sr.- Founder
- Ernest H. Urquhart- Board Chair
- Matthew C. Stewart - Vice Chair, Secretary
- Erika R. Alexander - Treasurer
- Cynthia Brown
- Tracee Hall
- Shareé Hurts
- Norman E. Lansden, Jr.
- David A. Robinson
- Darnell Sells

**LEADERSHIP**

- Executive Director, Chiquita A. Taylor
- Food & Clothing Supervisor, Dorothy Adams
- PAAACs Coordinator, Mbaya Barampunde



*FIBCO volunteers, leaders, staff & Board celebrate FIBCO-35!*

**Thank You Supporters/Partners/Donors!**



1141 E. Jefferson St., Phoenix, AZ 85034

P: (480) 698-6453 | F: (602) 258-2741 | fibcoadmin@fibco.org

*FIBCO Family Services, Inc is a non-profit 501(c)(3) organization. AZ QCO: 20154. All donations are tax deductible.*